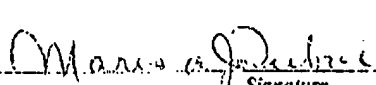
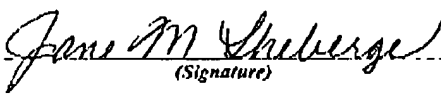


<b>AMENDMENT TRANSMITTAL LETTER (Large Entity)</b>				Docket No. <b>SNL-0027</b>	
Applicant(s): <b>Eric R. Alling</b>					
Serial No. <b>09/809,661</b>	Filing Date <b>03/15/2001</b>	Examiner <b>Sines, Brian J.</b>	Group Art Unit <b>1743</b>		
Invention: <b>REMOTE PROCESS CONTROL SYSTEM</b>					
<u>TO THE COMMISSIONER FOR PATENTS:</u>					
Transmitted herewith is an amendment in the above-identified application.					
The fee has been calculated and is transmitted as shown below.					
<b>CLAIMS AS AMENDED</b>					
	CLAIMS REMAINING AFTER AMENDMENT	HIGHEST # PREV. PAID FOR	NUMBER EXTRA CLAIMS PRESENT	RATE	ADDITIONAL FEE
TOTAL CLAIMS	18 -	20 =	0 x	\$18.00	\$0.00
INDEP. CLAIMS	2 -	3 =	0 x	\$86.00	\$0.00
Multiple Dependent Claims (check if applicable) <input type="checkbox"/>					\$0.00
<b>TOTAL ADDITIONAL FEE FOR THIS AMENDMENT</b>					<b>\$0.00</b>
<input checked="" type="checkbox"/> No additional fee is required for amendment. <input type="checkbox"/> Please charge Deposit Account No. _____ in the amount of _____ <input type="checkbox"/> A check in the amount of _____ to cover the filing fee is enclosed. <input checked="" type="checkbox"/> The Director is hereby authorized to charge payment of the following fees associated with this communication or credit any overpayment to Deposit Account No. <b>06-1130</b> <input checked="" type="checkbox"/> Any additional filing fees required under 37 C.F.R. 1.16. <input type="checkbox"/> Any patent application processing fees under 37 CFR 1.17.					
 _____ Signature			Dated: <b>March 31, 2004</b>		
<b>Marisa J. Dubuc</b> Registration No. 46,673 <b>CANTOR COLBURN LLP</b> 55 Griffin Road South Bloomfield, CT 06002 Telephone (860) 286-2929 Facsimile (860) 286-0115 Customer No. 23413			I certify that this document and fee is being deposited on _____ with the U.S. Postal Service as first class mail under 37C.F.R. 1.8 and is addressed to the for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.  _____ Signature of Person Mailing Correspondence  <b>Jane M. Theberge</b> _____ Typed or Printed Name of Person Mailing Correspondence		
cc:					

<b>CERTIFICATE OF TRANSMISSION BY FACSIMILE (37 CFR 1.8)</b>			Docket No. SHL-0027
Applicant(s): Eric R. Alling			
Serial No. 09/809,661	Filing Date March 15, 2001	Examiner Brian J. Sines	Group Art Unit 1743
Invention: REMOTE PROCESS CONTROL SYSTEM			
<b>RECEIVED CENTRAL FAX CENTER MAR 31 2004 OFFICIAL</b>			
I hereby certify that this <u>Amendment Transmittal, Amendment</u> (Identify type of correspondence) is being facsimile transmitted to the United States Patent and Trademark Office (Fax. No. <u>703-872-9306</u> ) on <u>March 31, 2004</u> (Date)			
<u>Jane M. Theberge</u> (Typed or Printed Name of Person Signing Certificate)  (Signature)			
Note: Each paper must have its own certificate of mailing.			

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APPLICANT:	ERIC R. ALLING ET AL.	)	
		)	
SERIAL NO.:	09/809,661	)	ART UNIT:
		)	1743
FILED:	March 15, 2001	)	
		)	EXAMINER:
FOR:	REMOTE PROCESS	)	Sincs,
	CONTROL SYSTEM	)	Brian J.

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RESPONSE

In response to the Final Office Action mailed December 31, 2003, Applicants request reconsideration in view of the following remarks.